

mspnice award

September 17th, 2019

Greetings Managers,

One of your volunteers, Mary Foss, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mary for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Mary!



Mary Foss, Travelers Assistance

★ **Customer compliment:**

Praise for Mary Foss, volunteer:
She went above and beyond to help me find my ride.

Thanks Mary!
Florence Lopez