

mspnice award

July 25, 2019

Greetings Managers,

One of your employees, Matt Bundy, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Matt for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Matt!



Matt Bundy, Twins Grill, with Tommy Drake, Manager of Concessions and Business Development, MAC

Customer compliment:

Matt the bartender was super energetic and efficient. Never has service from a bartender like Matt's. Although the bar was busy, Matt maneuvered his way to provide a phenomenal experience for everyone.