

mspnice award

May 29, 2019

Greetings Managers,

One of your employees, Jim Morrow, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jim for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jim!



Mehr Aslani, TA Volunteer with John Hewitt, TA Operations Coordinator

Customer compliment:

Mehr Aslani, Rachel and Shelley

You were all so accommodating and informative when we came to the airport. You showed us many interesting things about the airport, plus we got to ride the tram, which was a new experience for most of us.

Thank you for a very interesting day - you are all very good at what you do!

Park Center Senior High