

mspnice award

May 2nd, 2019

Greetings Managers,

One of your employees, Meron Taddese, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Meron for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Meron!



Isabella Rhawie, MAC Manager, CMAA; and Meron Taddese, Airport Retail Group

Customer compliment:

Just a quick note to tell you what great employees you have at your airport store. Meron T and Taylor were so amazing helping us purchase 10 of the NCAA backpacks for our grandchildren -- a little something to bring home from the Final Four. They cut all the cardboard headers off the backpack so they would fit down in the bag and easily go into the overhead compartment in the plane!! This is a little late getting to you but life has been crazy since getting home -- just watching kids and Easter thrown in there too!! Thanks again to them!!

Happy Spring to all!!

Linda Connors