

mspnice award

July 25, 2019

Greetings Managers,

One of your employees, Nicole Goldberg, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Nicole for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Nicole!



Nicole Goldberg, Caribou Coffee, with Tommy Drake, Mgr., Concessions and Business Development, MAC and Caribou Coffee Managers

Customer compliment:

Small line had formed and Nicole greeted me and asked about my perks right away. She checked me in and suggested a sandwich. She quickly got my order and thanked me for visiting and wished me a good day.

Nicole is awesome!