

mspnice award

September 23rd, 2019

Greetings Managers,

One of your employees, Nyasha Bulgin, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Nyasha for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Nyasha!



Isabella Rhawie, MAC Manager, CMAA; Dee Vogel, Nyasha Bulgin, and Rachel Smith, Aveda; & John Nelson, Dufry - Hudson Group - WDFG

Customer compliments:

Hello! My name is Dr. Sara Nyquist. I am a regular traveler through the Minneapolis airport, as I live in Norway but practice medicine in Montana. I was so pleasantly surprised to get a quick facial treatment and great advice about Aveda products by your employee Nyasha Bulgin. Super nice girl and very helpful to me and other customers that I saw in the store.

We often only hear complaints and negative feedback, so I thought that I would just let you know that I liked your employee and enjoyed your store. I will be back! Good hire! :)

Sincerely, Sara