

# mspnice award

July 16, 2019

Greetings Managers,

One of your employees, Russell Andrews, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Russell for his outstanding commitment to customer service at MSP.

Our thanks go out to his on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Russell!



Russell Andrews, TA Volunteer, with John Hewitt, TA Operations Coordinator

## Customer compliment:

Russell Andrews was fantastic and so, so helpful!!

Yeah!

Kristen Lowe