

mspnice award

August 28, 2019

Greetings Managers,

One of your employees, Samuel Brown, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Samuel for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Samuel!



Samuel Brown, Avis Rental Car, Joe Merten, Avis Manager and Karen Racek, MAC Airside Leasing & Tenant Relations

Customer compliment:

When we returned the car in Minneapolis, the employee was wonderful. My husband has Parkinson's and was so stressed that he had to hear the directions a few times before feeling comfortable. The gentleman could not have treated his own father better.

Again, thank you for your attention.

Lois Corder-Agnew