

mspnice award

August 22, 2019

Greetings Managers,

One of your employees, Tyrone Wheatly, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Tyrone for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Tyrone!



Tyrone Wheatly, Shoe Shine with Larina DeWalt, MAC CMAA

Customer compliment:

How are we doing -- you're doing great!

I know Tyrone (C-concourse, shoe shine)

Best I've ever had -- literally -- best service, and friendly! Super friendly, sweet guy!

I'm from Twin Cities, but live in Chicago now. I'm bringing my shoes even if I'm wearing sandals!

Daniel Lescarbeau