

mspnice award

April 26th, 2019

Greetings Managers,

One of your volunteers, Wendy Hitch with Getty, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Wendy for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Wendy!



Jane Zaspel, Travelers Assistance Shift Supervisor; with Wendy Hitch & Getty

Customer compliment:

- At gate 13 I met therapy dog Golden Girl Getty and her owner Wendy. What a wonderful idea and Getty could not have been more perfect for the task. So sweet and gentle. She was surrounded by kids and adults alike, all requesting pets and hugs. Such a lovely start to our vacation.